

AQAR 2022-2023 CRITERION 2

2.7.1 - STUDENT SATISFACTION SURVEY (SSS) ON OVERALL INSTITUTIONAL PERFORMANCE





MARY MATHA ARTS AND SCIENCE COLLEGE MANANTHAVADY



Mary Matha Arts & Science College

Mananthavady, Wayanad, Kerala Re-accredited by NAAC with B++ Grade, CGPA 2.85 (III Cycle) Education for total liberation

Feedback from all the students were collected during the year 2022-2023. Feedback forms were designed using Google Form which is a survey administration software from Google. The stakeholders were given a set of questions. For each question they were given five options to choose from, which are, below average, average, good, very good and excellent . Each of the options were later mapped onto a rating of five point scale. The highest rating of 5 is excellent, while the lowest rating 1 is below average. Questions on restrooms and hostel facilities were given only to female students.

STUDENT FEEDBACK

Students from all the years of study participated in the feedback and their responses can be summarized as follows

- A significant portion of the survey participants expressed contentment with the classroom amenities, awarding them an average rating of 3.58.
- The majority of students find the newly established library block and its available resources to be of commendable quality.
- The campus's internet facilities garnered a rating of 3.47.
- The sports facilities were generally regarded favorably by the respondents. Similarly, the canteen's offerings were well-received, achieving a rating of 3.66.
- The college's drinking water facilities were notably considered to be of high quality, receiving a rating of 4.01, while the toilet facilities received a rating of 3.64.
- The facilities provided by the college office were positively evaluated and received an average rating of 4.
- Healthcare services received a rating of 3.54, indicating a generally positive perception among the students.
- Club activities were deemed satisfactory, with an average rating of 3.43.
- Conveyance facilities attained a rating of 3.46.
- The assessment for arts and cultural activities within the college resulted in a rating of 3.57.
- Female students utilizing hostel facilities expressed satisfaction, rating them at 3.5, while the restroom facilities received a rating of 4.12.



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Analysis Using Bar Chart

